



Direct Debit Request (DDR)

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Authorisation Form

Please use this form to authorise Central Physio & Performance Fitness Pty Ltd (ABN 99 163 964 967) to automatically debit your Visa or Mastercard for your training program with us.

At Central Performance we don't believe in lock-in contracts.

We guarantee to provide you with at least two (2) weeks notice of any changes to the terms or fees of your program. We also require a minimum of two (2) weeks notice from you if you wish to change or cancel your program. All payments are processed in compliance with current Australian legislation & privacy laws through the Stripe™ automatic payment provider. For more information see overleaf, check the details of your specific program or call us on (02) 9280 2322.

First Name: _____ Surname: _____ Date of Birth: ___ / ___ / ___

Phone: Mobile: _____ Home: _____ Work: _____

Address: _____ Postcode: _____

Email: _____

Payment Arrangement

Commencing on / / I authorise Central Physio & Performance Fitness Pty Ltd (ABN 99 193 964 967) to debit my nominated credit card account below.

Please debit the amount of \$. each 2 weeks OR 4 weeks as per the terms set out in my program agreement.

Automatic payments will continue from your nominated account unless you give us at least two (2) weeks notice of a change or cancellation of your program details. We (Central Physio & Performance Fitness Pty Ltd) guarantee to give you at least two (2) weeks notice of any change to your program terms or fees. By signing this form you acknowledge that CentralPerformance will appear as the merchant on your credit card statement in reference to these automatic transactions.

Credit Card Authorisation

Please charge my periodical payments to my (please tick one): Visa Mastercard

Card Number:

Expiry Date: / CVV (3 digits on back of card):

Name on Card:

Signature: Date: / /

Conditions of Your Direct Debit Agreement

1. This Direct Debit Request Service Agreement sets out the terms on which you have authorised us, Central Physio & Performance Fitness Pty Ltd, to arrange for payments of amounts to be made by charging your credit card.
2. Your Direct Debit Request authorises us to arrange for payment of the amounts due as set out in the terms of your program membership. This authorisation also enables any changes in those amounts and payment times, to occur automatically – you will not need to complete a new form.
3. Program membership fees are charged in advance on either a fortnightly or monthly basis as described in your program terms.
4. You can vary or cancel your Direct Debit agreement with us by giving us at least two (2) weeks notice. To notify us of variations or cancellations please call us on (02) 9280 2322 or emailing us at info@centralperformance.com.au. We can vary this Agreement at any time after giving you 14 days notice of the changes.
5. We reserve the right to vary or cancel this agreement by giving you at least two (2) weeks notice. We will notify you in writing or via email of any changes.
6. If you cancel, vary, defer or suspend your direct debit arrangements, or stop or suspend an individual debit from taking place under it, you must arrange with us a suitable alternative payment method for all outstanding fees due as well as fees incurred subsequent to your cancellation, variation, suspension or deferment.
7. If a due date for a debit falls on a weekend or public holiday the debit may be processed on the next business day.
8. You must ensure that you have sufficient credit available on your nominated credit card on the due date to permit the payments under the Direct Debit Request.
9. If a charge to your nominated credit card is unsuccessful we will attempt to debit again twice. If still unsuccessful, we will contact you to arrange alternative payment or further deferral.
10. You must notify Central Physio & Performance Fitness if your nominated credit card is cancelled or altered (for example a new card with a new CVV and expiry date is issued).
12. If any bank fees are incurred by Central Physio & Performance Fitness from a dishonoured direct debit, these fees may be passed on to you.
13. If you cancel your program membership with us, all direct debit requests will also be deemed cancelled.
14. Where you consider that a debit has been initiated incorrectly please contact us immediately on (02) 9280 2322 or send an email to info@centralperformance.com.au.
15. Central Physio & Performance Fitness enforces a strict privacy policy for all records and account details relating to this Direct Debit Request. We will keep information about your bank account strictly confidential, except to the extent necessary to administer your direct debit arrangements. If a claim is made on our financial institution in relation to an alleged incorrect or wrongful debit, we may be required to disclose this information to our financial institution.